

Resources for Families during COVID-19 Updated 4-7-20

A Safer-at-Home order has been issued for Hillsborough County effective Friday, March 27 at 10 p.m. Details on <u>www.HCFLGov.net/StaySafe</u>

Alerts (Sign Up)

- Hillsborough County Alerts <u>https://www.hillsboroughcounty.org/en/residents/public-</u> <u>safety/emergency-management/stay-safe</u>
- City of Tampa text TAMPAREADY to 888-777
- City of Tampa in Spanish text TAMPALISTA to 888-777

Centers for Disease Control (CDC)

- <u>https://www.cdc.gov/coronavirus/2019-ncov/index.html</u>
- Travel Notices <u>https://wwwnc.cdc.gov/travel</u>

Child Abuse Prevention

- Child Abuse Hotline 1-800-96-ABUSE (22873)
- Prevent Child Abuse America <u>https://preventchildabuse.org/</u>
- Prevent Child Abuse Florida <u>http://www.preventchildabusefl.org/</u>
- The Ounce of Prevention Fund <u>https://www.ounce.org/index.asp</u>
- Healthy Families Florida http://www.healthyfamiliesfla.org/index.asp
- Healthy Families Hillsborough http://healthystartcoalition.org/the-programs/386-2/
- Child Welfare Information Gateway
 https://www.childwelfare.gov/topics/preventing/preventionmonth/
- Prevention Strategies
 <u>https://www.cdc.gov/violenceprevention/childabuseandneglect/prevention.html</u>
- Help Guide https://www.helpguide.org/articles/abuse/child-abuse-and-neglect.htm
- Florida Department of Children and Families <u>https://www.myflfamilies.com/service-programs/child-welfare/child-abuse-prevention-month.shtml</u>
- Mary Lee's House https://maryleeshouse.org/
- Champions For Children https://cfctb.org/
- Children's Home Network https://www.childrenshomenetwork.org/child-abuse-prevention
- Eckerd Connects <u>https://eckerd.org/family-children-services/foster-and-adoption/eckerd-connects-</u> <u>community-alternatives-hillsborough/</u>
- Crisis Center <u>https://www.crisiscenter.com/about-us/history/</u>

Childcare

• YMCA Youth/child relief care for essential workers. For up-to-date information call 813-224-9622, https://www.tampaymca.org/

• Early Learning Coalition of Hillsborough County <u>www.elchc.org/child-care-resource-referral/</u>

Department of Health COVID-19 Call Center Available 24/7

- Florida DOH (866) 779-6121
- Email <u>COVID-19@flhealth.gov</u>

Disabilities

- https://www.tampagov.net/accessibility/covid-19
- Autism Speaks, 1-888-AUTISM2 Autism Response Team (ART), for families who need guidance and support with regards to disrupted routines, coping, home and online learning, etc., https://www.autismspeaks.org/covid-19-information-and-resources

Education/Learning Resources (Virtual)

- Hillsborough County Public Schools https://www.sdhc.k12.fl.us/
 To be prepared, we are asking every student, parent and teacher to know their Edsby account username and password and for every student to also know his or her Clever account username and password and for every student to also know his or her Clever account username and password and for every student to also know his or her Clever account username and password. Please use either Chrome, Safari, or Firefox to access these resources. Instructions for accessing Edsby (for student assignments, grades and parent-teacher communication) Instructions for accessing Clever (for online textbooks and learning software) Call Hotlines:
 - o eLearning Support (813) 272-4785
 - o Technology Support (813) 272-4786
 - o Mental Health Support (813) 272-4787
 - o General Questions (813) 272-4788
- Florida Department of Education <u>http://www.fldoe.org/em-response/resources-families.stml</u>
- <u>https://adventuresinfamilyhood.com/20-virtual-field-trips-to-take-with-your-kids.html</u>
- <u>https://kidsactivitiesblog.com/135609/list-of-education-companies-offering-free-subscriptions/</u>
- Hillsborough County Public Library https://www.hcplc.org/books/ebooks
- <u>https://www.travelandleisure.com/attractions/museums-galleries/museums-with-virtual-tours</u>
- Scholastic <u>https://classroommagazines.scholastic.com/support/learnathome.html</u>
- WEDU PBS At-Home Learning <u>https://mailchi.mp/wedu/at-home-educational-resources-from-wedu-pbs?e=66e7eafea</u>
- PBS Kids <u>https://pbskids.org/</u>
- myON at home https://readonmyon.com/
- Glazer Museum at Home https://glazermuseum.org/gcmathome
- <u>Virtual Learning Resources</u>
- Audible is offering no-cost streaming of children's stories in six different languages. This could be used for entertainment, to help with bedtime and encourage learning about new topics. https://stories.audible.com/start-listen?linkId=84820275
- Reading Videos Activities <u>www.cosmickids.com</u>
- Home School Type with a Daily Schedule by School Grade <u>www.khanacademy.org</u>
- Virtual Zoo Cams <u>https://Kids.sandiegozoo.org/videos</u>
- ABCmouse is offering first month free <u>https://www.abcmouse.com/abt/homepage?8a08850bc2=T2913508998.1585064692.6539</u>
- Teaching remotely for grades K-12, free resources and strategies <u>https://classroommagazines.scholastic.com/support/learnathome.html</u>
- Parent Lunch and Learn Helping Your Child Cope (Virtual Webinar) March 27, 11:30am-12:30pm Florida Diagnostic and Learning Resources System, partnered with Florida Virtual School-FLVS

Discussions with mental health professionals, coping experts, etc. <u>https://impact.fdlrs.org/x/events/view/?id=347&pw=64820a5e</u>

- Project Gutenberg, Thousands of no-cost children's e-book downloads <u>https://www.gutenberg.org/wiki/Category:Children%27s_Bookshelf</u>
- Just For Kids: A Comic Exploring The New Coronavirus <u>https://www.npr.org/sections/goatsandsoda/2020/02/28/809580453/just-for-kids-a-comic-exploring-the-new-coronavirus</u>
- Talk Read Sign Tampa Bay <u>https://talkreadsingtampabay.org/</u>
- Computer Mentors' open registration for student enrollment in online coding and software training https://computermentors.org/
- Autodesk supports distance learning globally for students, teachers impacted by COVID-19 <u>https://www.autodesk.com/education/covid19</u>
- Amazon Future Engineer offers free online virtual robotics and coding classes for any student or teacher affected by COVID-19 in the US. <u>https://gocoderz.com/amazon-future-</u> engineer/?fbclid=IwAR2EtmJwx_JSaMesRJKshZ9Snprr9HcnN20oy7qkP6HOI1bc5DVNgcFuZ9Y
- Live Science https://www.livescience.com/coronavirus-kids-activities.html
- NASA offers students and teachers help and ideas to create awesome science projects <u>https://go.nasa.gov/2IN2JK7<https://go.nasa.gov/2IN2JK7?fbclid=lwAR1XX76iMo4aFdpcXttkbWXM64</u> <u>YH_zZT2McGmod0r31oYRoBo75_Ne-e-1k</u>>
- Kaplan Live <u>https://www.kaplanco.com/live?vid=mindfulness</u>
- Sesame Street <u>https://www.sesamestreet.org/caring</u>
- Step Up for Students <a href="https://www.stepupforstudents.org/for-parents/public-service-page-for-parents/?utm_campaign=Outreach%20e-blast&utm_source=hs_email&utm_medium=email&utm_content=85535726&hsenc=p2ANqtz-s4eR-IfJOliUrhFaro8fTwuWi4BZ_VxjAe6VhTO18D6UIPwJDGrEO7g_Pvzhyz7uI2ULAGbwCB36llQg-WnHEXpBSjbpJZabSkmtZMOAEb47D3Mw&hsmi=85535726
- Wolframalpha Compute expert-level answers using algorithms, knowledgebase and AI technology <u>https://www.wolframalpha.com/</u>
- Social & Emotional Learning <u>https://myframeworks.org/</u>
- Champions For Children Virtual Workshops for Families with Children <u>https://cfctb.org/programs/</u>

Elderly

- Florida Department of Elderly Affairs <u>http://elderaffairs.state.fl.us/</u>
- For seniors who attend dining centers or meal sites, or receive services through adult day care centers and home delivered meals should call (813) 272-5160 for information about the continuation of services.
- In Temple Terrace If you or someone you know (an elderly or ill neighbor, friend or relative) needs help in getting groceries or other supplies including medication, the City of Temple Terrace can help. Call (813) 506-6406 between 9am and 5pm or email <u>lhayes@templeterrace.com</u>

Employment

- Publix https://storejobapplication.publix.com/JacOnlineBI/en/Logout/Loading/
- Shipt https://www.shipt.com/shopper-application/
- CVS <u>https://jobs.cvshealth.com/howtoapply?prefilters=none&CloudSearchLocation=none&CloudSearchValue=none</u>
- Walmart <u>https://careers.walmart.com/</u>

- ALDI <u>https://careers.aldi.us/search-jobs/Tampa%2C%20FL/61/4/6252001-4155751-4158712-4174757/27x94752/-82x45843/50/2</u>
- Amazon https://www.amazon.jobs/en/location/tampa-area-florida
- Costco <u>https://www.costco.com/job-opportunities.html</u>
- Domino's https://jobs.dominos.com/dominos-careers/opportunities/in-store
- Wawa https://wawa.wd1.myworkdayjobs.com/careers
- Instacart <u>https://shoppers.instacart.com/</u>
- Walgreens is adding 10,000 people: <u>https://jobs.walgreens.com/</u>
- Dollar General https://www.careerarc.com/.../dollar-general-c.../campaign/45977
- Dollar Tree <u>https://www.dollartree.com/careers</u>
- 7-Eleven <u>https://careers.7-eleven.com/careers/home</u>
- PepsiCo <u>https://pepsifrontlinecareers.com/</u>
- Pizza Hut <u>https://jobs.pizzahut.com/</u>
- Papa John's <u>https://jobs.papajohns.com/</u>
- Jet's Pizza <u>http://www.jetspizza.com/</u>
- Thorntons https://www.thorntonsinc.com/careers/apply
- Need Reemployment Assistance? Here's a Way to Seek Help https://www.hillsboroughcounty.org/en/newsroom/2020/03/20/covid-19-draining-your-income-heres-a-way-to-seek-help?fbclid=lwAR04om1PslOnn59g90qAxl9LtCoetbGGKFiU-BH724zpiQo7-dSc_nMrX10
- Career Source Tampa Bay COVID-19 Job Resource Toolkit https://www.careersourcetampabay.com/

Entertainment

- Billboard Free concerts <u>https://www.billboard.com/articles/columns/pop/9335531/coronavirus-</u> <u>quarantine-music-events-online-streams</u>
- NPR-Virtual concerts <u>https://www.npr.org/2020/03/17/816504058/a-list-of-live-virtual-concerts-to-watch-during-the-coronavirus-shutdown</u>
- 12 Famous Museums Offer Virtual Tours You Can Take on Your Couch (Video) <u>https://www.travelandleisure.com/attractions/museums-galleries/museums-with-virtual-tours</u>
- 5 National Parks Offer Virtual Tours You Can Take From the Comfort of Home (Video) <u>https://www.travelandleisure.com/trip-ideas/national-parks/virtual-national-parks-tours</u>
- Massive List of Museums, Zoos, and Theme Parks Offering Virtual Tours
 <u>https://www.goodhousekeeping.com/life/travel/a31784720/best-virtual-tours/</u>
- Big Life Journal <u>Stay-at-Home Care Package</u> ideas for indoor and outdoor activities for kids and teens
- Keeping parents sane during lockdown with all the best links to free kids quarantainment https://www.quarantain.me/

Families First Coronavirus Response Act

The Families First Coronavirus Response Act, phase II, will provide paid leave, food assistance and tax credits to individuals in the U.S. affected by the novel coronavirus https://www.cda.org/Home/News-and-Events/Newsroom/Article-Details/coronavirus-response-act-takes-effect-april-2-expands-fmla-and-paid-sick-leave-requirements#

Financial Assistance – Rent, Basic Needs & Income Assistance

- ASO is currently operating as normal, consider using BOCC funds first for rent.
- Tampa Electric/TECO has suspended disconnections for non-payment at least through the end of March.

- Hillsborough County Sheriff's Office has discontinued all eviction executions until April 20. Please contact your landlord for clarification if needed.
- Florida residents whose employment has been affected by COVID-19 can apply for Reemployment Assistance benefits. Florida Reemployment Assistance Program can help you get monetary compensation while unemployed. For information on eligibility and the application process click https://www.stateofflorida.com/articles/florida-unemployment/

Fitness

- Parallax workouts https://www.youtube.com/user/BodfitUFS/videos
- Crunch Fitness offering free online workout classes for the next 45 days <u>https://www.prevention.com/fitness/workouts/a31911811/crunch-fitness-workouts-free/</u>
- 13 free online workouts to try while you're stuck at home <u>https://www.sbnation.com/2020/3/19/21185741/free-online-workout-classes-to-stream-youtube-app-yoga-total-body-exercise-hiit</u>
- 25+ Fitness Studios and Gyms Offering Live-Stream Workouts during the Coronavirus Outbreak. These free classes are available to anyone <u>https://www.goodhousekeeping.com/health/fitness/a31792038/coronavirus-live-stream-workoutclasses/</u>
- Yoga for children and families
 - o <u>https://www.cosmickids.com/</u>
 - o Youtube: https://www.youtube.com/user/CosmicKidsYoga

Food/Meal Assistance (Free)

- Find a Food Pantry <u>http://feedingtampabay.org/find-a-pantry/</u>
 - O Feeding Tampa Bay 813-254-1190
 - Feeding Tampa Bay Current Calendar of Drive Thru food panties <u>feedingtampabay.org/mobile-pantries/</u>
- Summer Break Spot <u>https://summerbreakspot.freshfromflorida.com/</u>
- Grab and Go lunches from Hillsborough County Schools
 <u>https://www.sdhc.k12.fl.us/doc/2661/superintendents-</u>
 <u>office/resources/coronavirusgrabngo/?utm_source=web&utm_medium=button&utm_campaign=coro</u>
 <u>navirus</u>
- Bible-Based Fellowship Church, 8718 North 46th Street, 813-980-0559, Tuesday and Thursday only, need ID and bring a grocery bag
- Calvary's Community Cupboard, 1424 E College Ave, Ruskin, FL 33570, (813) 641-7790, Tuesdays from 7:30-11:00 am, drive through only
- Crosswind Church, 1510 W Hillsborough Ave, Tampa, FL 33603, (813) 238-2348, Tuesdays at 5 pm
- ECHO Brandon distributing food during COVID-19 <u>www.echofl.org</u>
 - o Brandon Campus: 507 Parsons St., Brandon, 813-685-0935, Monday Friday 8:30am -12:30 pm
 - o Riverview Campus: 7807 Capitano St., Riverview, 813-540-9880, Tuesday Friday 9:am 1 pm
- Fresh Food Market handing out nonperishable items Fridays @ 11am until they run out. They are also providing hot meals to the community Saturdays @ 12 2pm.
- Grocery Delivery Service Hotline Number: 813-749-1115 Oldsmar residents over the age of 65 may call the Emergency Grocery Delivery Service Hotline, Monday-Friday 9am-5pm to request home delivery of groceries. An Oldsmar Cares volunteer will make a follow-up phone call from a 949 area code to determine needs and schedule delivery. To limit exposure, this will be a "Drop-off at the Door" service only.

- Guided Path 11am-4pm Monday-Friday, must bring photo ID and names & birthdays of all family members., (813) 405-4437 www.Guidedpathfoundation.com
- Lake Magdalene United Methodist Church- Food Pantry, 2902 W Fletcher Ave, Tampa, FL 33618, 10am to 4pm, Monday to Thursday, 813-961-1254, need ID
- Meal Site Map: <u>https://bit.ly/2Uf46al</u> 813-209-1000
- Meals on Wheels https://mowtampa.org/
- Metropolitan Ministries https://www.metromin.org/what-we-do/food/ working with our #MetroBrigAIDe meal site partners to continue serving to-go meals at 25 locations daily
- MLK Community Center is offering free meals to children's and families to those affected by the closures in the area. At 11 am and 6 pm they will be handing out the food. Families do not need to present anything and just need to show up at the indicated times. MLK Community Center, 2200 N Oregon Ave, Tampa, FL 33607, (813)259-1667
- Now Faith Fellowship, 603 Elnor St, Plant City, FL 33563, 813-704-4897 providing food packages for families April 4th at 8am
- Our Lady of Guadalupe Food Pantry, 16650 US Hwy 301 S, Wimauma, Sat 7:30 am-10:30am, 813-633-2384
- Paul Food Pantry, 12708 N Dale Mabry. Mon & Thurs 9am-12pm, 813-961-3023
- Santa Maria Mission Food Pantry, 14004 N 15th St, Tampa, FL 33613, Tue 9:30am-1pm, 813-910-3575
- St. Anne Food Pantry, 106 11th Ave NE, Ruskin, Wed, 9am-12pm, 813- 645-1714
- Tampa Bay Harvest, 13149 N Dale Mabry Hwy, Unit #T, N Dale Mabry Hwy, Tampa, FL 33618, Wednesday 9am -1pm
- Uber Eats \$0 Delivery Fee on any order from a local restaurant <u>https://www.ubereats.com/</u>
- United Way if you need food assistance, paying housing bills, accessing free childcare, or other essential services to contact 2-1-1 or locate your local 211 help line http://www.211.org/services/covid19
- Village Presbyterian Church Community Food Pantry, 13115 S Village Drive, Sunday 12pm-2pm, Wednesday: 9am-12pm, 813-963-2772, need ID
- United Food Bank of Plant City 813-764-0625

Government Agencies Dedicated to COVID-19

- <u>Centers for Disease Control (CDC)</u>
- U.S. Chamber of Commerce
- U.S. Department of Health and Human Services
- U.S. Department of Education
- U.S. Department of Agriculture
- U.S. Department of Labor
- U.S. Department of Homeland Security announced the new deadline for REAL ID enforcement10/1/21
- U.S. Department of State
- U.S. Department of Veterans Affairs
- U.S. Environmental Protection Agency
- U.S. Food and Drug Administration Coronavirus Updates
- <u>Centers for Medicare and Medicaid</u>
- <u>National Institutes of Health (NIH)</u>
- <u>World Health Organization (WHO)</u>

Grandparents Taking Care of Grandchildren

• Kinship Intake Line 1-888-920-8761. <u>https://www.childrenshomenetwork.org/kinship</u>

A Family Support Coordinator will contact you to schedule a thorough in-home assessment to determine your needs

- o Legal aid
- o Food
- o Clothing
- o Counseling
- Apply for public benefits, like cash assistance, food stamps, Medicaid

Health

- Florida Department of Health in Hillsborough Immunizations 813-307-8077
- The Family Healthcare Foundation provides free and confidential application assistance for Florida KidCare, Medicaid, the Health Insurance Marketplace, and the Hillsborough County Health Care Plan. Due to COVID-19, virtual and web-based services are available for the health and well-being of all. Call our Navigators at (English) 813-995-1066 / (Español) 813-965-0207 or make an appointment online at <u>http://familyhealthcarefdn.org/enroll</u>. For questions about Florida KidCare, please call 813-362-1413.
- Tampa Family Health Centers Call Center 813-397-5300
- Florida Medicaid <u>FLMedicaidManagedCare@ahca.myflorida.com</u>

Hillsborough County

- <u>https://www.hillsboroughcounty.org/en/residents/public-safety/emergency-management/stay-safe</u>
- YouTube Channel https://www.youtube.com/user/HillsboroughCounty

Hillsborough County Public Schools Coronavirus Update

<u>https://sdhc.k12.fl.us/doc/2650/communications/resources/coronavirus/?utm_source=web&utm_me_dium=redirect&utm_campaign=coronavirus</u>

Homelessness

• Manifestations' Empowerment House, 3703 N 30th Street, Tampa, FL 33610, 813-241-6919

Hotline City of Tampa

- City of Tampa residents and business owners can call the Tampa Recovery Hotline at 1-833-872-4636 from 8am-8pm Monday through Friday until further notice for the following resources:
 - Social Services: Residents can call this hotline to ask questions and get information on food assistance, senior services, financial resources, and more.
 - Business Relief: Business owners can also get resources through this hotline, including information on the <u>Small Business Bridge Loan</u>, the City's TAMPABIZ text-alert system, and other local, state, and federal resources as they become available to alleviate the burden of COVID-19.
- In addition to this hotline, residents and business owners can also take advantage of the following City of Tampa Resources:
 - Visit our new COVID-19 platform at <u>tampagov.net/COVID-19</u> for FAQs, coronavirus information on symptoms, prevention, and treatment, the latest executive orders, and more
 - Text TAMPAREADY or TAMPALISTA to 888-777 for real-time emergency alerts in English or Spanish
 - Text TAMPABIZ to 888-777 for updates on business resources
 - See a list of canceled City of Tampa events at <u>tampagov.net/event-status</u>
 - Follow the City of Tampa on social media for updates, Facebook live coverage, and more
 - facebook.com/cityoftampafl

- <u>twitter.com/cityoftampa</u>
- instagram.com/cityoftampa
- Print resources (English and Spanish): <u>tampagov.net/COVID-19</u>
- The City of Tampa is also establishing a Social Services Task Force and an Economic Development Task Force to further meet the needs of our community.
- To reach the Tampa Recovery Hotline, please call 1 (833) TPA-INFO (1-833-872-4636). The call center will be open 8am-8pm Monday through Friday until further notice.

Internet/WiFi (Free or low cost)

- Spectrum/Charter Communications is offering free internet for 60 days 1-844-488-8398 or go to www.hillsboroughschools.org/coronavirus
- COMCAST is offering free internet for 60 days the program's website says to apply by April 30. <u>https://www.actionnewsjax.com/more/coronavirus-comcast-program-offering-60-days-free-internet-low-income-families/SDKFIBQP6VGCZIXOCWBIJLV6CA/</u>
- Internet Essentials <u>https://www.internetessentials.com/</u>
- Xfinity <u>www.xfinity.com/wifi</u>
- AT&T <u>https://m.att.com/shopmobile/internet/access/</u>
- Cox Communications
 <u>https://www.cox.com/residential/internet/connect2compete.html?sc_id=cr_dm_camp_z_c2c_vanity</u>

IRS & Taxes

- Filing for annual income tax has been changed to July 16, 2020
- IRS has posted answers to frequently asked questions on the filing and payment tax relief provided in response to the ongoing COVID-19 emergency <u>www.irs.gov/coronavirus<http://www.irs.gov/coronavirus?fbclid=IwAR2y5-</u> <u>oqyufQNXtYGPDo14dy7kMNMqYtc4c-EsIMId24Q7aYzJ3AvYfJ-IM</u>
- All tax offices in Hillsborough County are closed https://www.hillstax.org/

Legal Services

• Bay Area Legal Services <u>www.bals.org</u>, 800-625-2257, Florida Senior Legal Helpline 888-895-7873, Florida Veterans Legal Helpline 866-486-6161

Mental Health/Stress

- The following 24/7 crisis hotlines provide free, confidential emotional support:
 - Crisis Center of Tampa Bay: Dial 211 or visit crisiscenter.com
 - o National Suicide Prevention Lifeline: Call 1-800-273-8255 or visit suicidepreventionlifeline.org
 - o Veterans Crisis Line: Call 1-800-273-8255 and press 1 or visit veteranscrisisline.net
- National Suicide Prevention Lifeline: 1-800-273-8255
- Helping Teens Cope with the Stress of Isolation https://possibilitiesforchange.org/how-to-help-teens-cope-with-the-stress-of-isolation/
- CDC Manage Anxiety & Stress <u>https://www.cdc.gov/coronavirus/2019-ncov/prepare/managing-</u> <u>stress-anxiety.html</u>
- <u>https://afsp.org/taking-care-of-your-mental-health-in-the-face-of-uncertainty/</u>
- NPR Feeling Anxious? Quick Tool to center your soul https://tinyurl.com/vosm2pa
- Ten Percent Happier Coronavirus Sanity Guide <u>www.tenpercent.com/coronavirussanityguide</u>
- PBS-How to talk to your kids about Coronavirus : <u>https://tinyurl.com/sctrgxe</u>
- 0 to 3 -Tips for Families: Coronavirus <u>https://tinyurl.com/wh4n6jp</u>

- Telehealth support groups to provide support without contact. Any woman who is struggling with depression/anxiety and is currently pregnant or has a child can call Beth Kuehling, LMCH, St. Joseph's Women's Hospital Perinatal Support Program (813) 872-3925
- Coping with Stress (audio) <u>http://baycare.doctorpodcasting.com/?segitem=41943</u>
- How to Manage Stress During Challenging Times (audio) <u>https://baycare.org/newsroom/2020/march/how-to-manage-stress-during-challenging-</u> <u>times?utm_source=linkedin&utm_medium=social&utm_content=organic#.XosuWupKiUm</u>
- Mental Wellness (audio) http://baycare.doctorpodcasting.com/?segitem=40328
- Taking Care of Your Emotional Health <u>https://emergency.cdc.gov/coping/selfcare.asp</u>
- Emergency Responders: Tips for taking care of yourself <u>https://emergency.cdc.gov/coping/responders.asp</u>
- Coronavirus Anxiety (audio) https://mail.aol.com/webmail-std/en-us/suite
- Taking Care of Your Behavioral Health During an Infectious Disease Outbreak <u>https://store.samhsa.gov/product/Taking-Care-of-Your-Behavioral-Health-During-an-Infectious-Disease-Outbreak/sma14-4894</u>
- Wellness Routines For Uncertain Times https://mhanational.org/events/wellness-routines-uncertain-times
- Coronavirus and Mental Health: Taking Care of Ourselves During Infectious Disease Outbreaks <u>https://www.psychiatry.org/news-room/apa-blogs/apa-blog/2020/02/coronavirus-and-mental-health-taking-care-of-ourselves-during-infectious-disease-outbreaks</u>

Military/Veterans

 The Florida Veterans Foundation has teamed up with the American Legion of Florida to create the COVID-19 Project Vet Relief Fund. This will help with emergency assistance for those veterans who are affected by this pandemic around the state of Florida. Find the application form, requirements and guidelines listed on the website at <u>www.HelpFLVets.org</u>.

How You Can Help. Funds need to be raised to accommodate the increased needs of our veteran community, so please donate so that together we can assist all those who need our support. Visit <u>www.HelpFLVets.org</u> to donate and learn more.

Multilingual Resources

 IFLA <u>https://www.ifla.org/node/92972?og=73&utm_source=NCFL+Literacy+NOW&utm_campaign=43b3e1</u> <u>d6b8-3.27.20&utm_medium=email&utm_term=0_ddbeaff477-43b3e1d6b8-58622409</u>

Non-Profit Businesses and Staff

- <u>https://nlctb.org/resources/covid-19-nonprofit-resource-</u> <u>hub/?utm_source=newsletter&utm_medium=email&utm_content=a%20digital%20resource%20hub%</u> <u>20for%20nonprofits&utm_campaign=3.24.20%20email%20covid%20resource%20hub</u>
- Non-Profit Relief Fund
 <u>https://independentsector.org/resource/caresact/?utm_medium=email&utm_campaign=CARES%20Act</u>
 <u>t%20Resource&utm_content=CARES%20Act%20Resource+CID_a902a020540eee86cbbc8d057c678595</u>
 <u>&utm_source=Email%20marketing%20software&utm_term=Explore%20the%20Resource%20Here</u>

Paid Sick Leave (Emergency)

• Many workers are being forced to choose between their paycheck, their health, and the health of the people around them. The Families First Coronavirus Response Act provides two weeks of emergency paid sick leave to as many as 87 million American workers, while reimbursing employers for the cost.

To learn more about how the bill provides emergency paid sick leave to eligible workers, click here.

Pets

- The <u>Humane Society of Tampa</u> is providing dog and cat food to the public through food assistance and their Animals program as needed. 3607 N Armenia Ave, Tampa, FL 33607, 813-876-7138
- Hillsborough County Pet Resources households in need of short term help with dog or cat, 813-744-5660

Scams/Price Gouging

- Scams or price gouging <u>https://bit.ly/2xqTb4W<https://bit.ly/2xqTb4W?fbclid=IwAR0_znIfiiyyHxGYACBGgICjxJY_FIbPI5RLQtYu</u> <u>HuMIFxDEA8dZAi5m_Iw</u>
- Reporting price gouging Florida Office of the Attorney General <u>http://myfloridalegal.com/pages.nsf/0/308348F71208C29085256EED00604673?OpenDocument</u>

Self-Care

- Meditation weekday 5 min live meditation at 3pm <u>https://www.tenpercent.com/coronavirussanityguide</u>
- 15 Ways to Practice Self-Care <u>https://qz.com/1818622/how-to-practice-self-care-during-coronavirus/</u>
- 10 ways to take care of yourself during coronavirus <u>https://au.reachout.com/articles/10-ways-to-take-care-of-yourself-during-coronavirus</u>
- Self-care while working during Covid-19 https://hr.uw.edu/coronavirus/self-care/
- Therapy Assistance Online (TAO Connect) is offering its Mindfulness Library available to anyone. <u>https://www.taoconnect.org/mindfulness-exercise/</u>

The library contains exercises to help enhance mindfulness practices, including:

- o Mindful walking
- o Mindful eating
- o Mindful breathing
- o Guided imagery
- o Letting go
- o Meditation
- Self-care Advice for Health-care Providers <u>https://www.apaservices.org/practice/ce/self-care/health-providers-covid-19?ga=2.138200240.1662210729.1585660251-1693586287.1568833540</u>

Small Business Assistance

Small Business Association Emergency Bridge Loan Program is currently available to small business
owners located in all Florida counties that experienced economic damage as a result of COVID-19
https://floridadisaster.biz/

Social Services

- Tampa <u>https://www.tampagov.net/emergency-management/covid-19/social-services</u>
- In accordance with the federal Families First Coronavirus Act, the Department of Children and Families (DCF) will waive work requirements for individuals participating in the Supplemental Nutrition Assistance Program (SNAP) and Temporary Assistance for Needy Families (TANF) program.
- DCF and the Department of Economic Opportunity have partnered to apply good cause statewide for TANF and SNAP recipients normally subject to participate in mandatory work requirements as a condition to receive program benefits effective immediately. The temporary relief of mandatory work requirements will alleviate any undue burden during this public health emergency on individuals

normally required to participate in these programs with no disruptions to the receipt of cash and/or food assistance benefits.

- To check the status of your benefits, report changes, receive information faster by opting in to receive electronic notifications, and upload documents 24 hours a day 7 days a week, log into your MyACCESS account here: https://www.myflorida.com/accessflorida/
- If you have questions about your benefits and the temporary relief of work requirements during this time, please contact the Department of Children and Families customer center at 850 300 4DCF or visit the website at https://www.myflorida.com/accessflorida/
- ACCESS All storefronts and lobbies are closed, use the self-service portal at
 <u>https://www.myflorida.com/accessflorida/</u> Returning documents, fax to 1-866-886-4342 or mail them
 to ACCESS Central Mail Center, PO Box 1770, Ocala, FL 34478-1770. If you need to certify there is an
 automatic two month extension. Customer service 851-300-4323.
- ACCESS partners still serving families:
 - American Pace, 8762 West Waters Ave, Tampa 33615, 813-906-2666, M-F 8:30am-4pm, Assistance for SENIORS only
 - Career Source bilingual Access assistance over the phone call 813-930-7400, x 7618 Abraham Alberto, x 7488 Eileen Diaz
 - Florida Family Primary Care Center of Tampa, Plant City, 1302 S. Collins Ave, Plant City, 33563,
 M-F 8am-5pm, 813-848-0228, one person in office at a time, in person assistance available
 - Help Us Help U, 3220 Cove Bend Drive, Tampa, 33613, M-F 9am-6pm, 813-615-0742, Self-Serve Site, can send faxes to DCF and complete applications using their computers.
 - Suncoast Community Health Center- Tom Lee, 14254 State Road 574, Dover, 33527, 813-349-7700, Mon, Wed, Thu 7:30am-5pm, in person assistance, meets with first 14 people of the day
 - Suncoast Community Health Center- Ruskin, 2814 14th Avenue SE, Ruskin, 33570, 813-349-7864, M-F 8am-5pm, in person assistance, walk in or appointment
 - Suncoast Community Health Center- Wimauma, 5121 State Road 674, Wimauma, 33598, 813-349-7880, M & F 8am-5pm, in person assistance, walk in or appointment
- EBT Cards <u>https://www.myflorida.com/accessflorida/</u> 1-888-356-3281
- The Spring of Tampa Bay any victims and survivors who need support, 813-247-SAFE (7233) 24/7 Hotline or 1-800-799-7233 for the National Domestic Violence Hotline or if you're unable to speak safely, you can log onto

http://thehotline.org/?fbclid=IwAR22sPsZx2mD9uakc2NWvEJ1UIOkN5LAGPX2nf-8BxF-x8pn04iP3eblmU or text "LOVEIS" to 22522

- Hispanic Services Council 813-936-7700, https://www.hispanicservicescouncil.org/
- United Way of the Suncoast <u>https://unitedtoact.org/unitedwaysuncoast/coronavirus-assistance-center</u>
- Florida Youth Shine Tip Sheets loss of income: <u>Freaked About Finances Tip Sheet</u> and <u>Reemployment</u> <u>Assistance</u>. Guidance for Professionals who work with Transition Age Youth <u>COVID-19 Tips for</u> <u>Professionals.</u>
- Big Brothers Big Sisters Tampa Bay https://bbbstampabay.org/resources-bigs-little-families-covid-19/

Social/Physical Distancing

- How to Care for Yourself While Practicing Physical Distancing
- Social Distancing https://medium.com/@ariadnelabs/social-distancing-this-is-not-a-snow-day-ac21d7fa78b4

Storage

• U-Haul For a limited time, the storage company is offering college students 30 days of free self-storage at U-Haul owned and operated facilities https://www.uhaul.com/Home/

Student Financial Aid/Loans/Grants

- Federal Student Aid <u>https://StudentAid.gov/coronavirus<https://studentaid.gov/coronavirus?fbclid=IwAR0swD-nPAXHGzfPUO-743wWPoZtFNa4I6-1HnnrZOTwtP5SRPZraR8Oyol</u>>
- Federal Pell Grant <u>https://bit.ly/2wpMQH1<https://bit.ly/2wpMQH1?fbclid=IwAR0sjnooZkfNe7UT-</u> _lptYk8hF3LjDTu4OXHmelksUsW3VZ2bc2xwdGX8HE>

Supplies

• The Pregnancy Care Center of Plant City has essential baby supplies for families in need during the COVID-19 situation. If you are in need, please call 813-759-0886 to arrange pick-up of diapers, wipes, or formula. If you have essential baby items you can donate, please call 813-759-0886.

Support

- Supporting Teenagers and Young Adults During the Coronavirus Crisis <u>https://childmind.org/article/supporting-teenagers-and-young-adults-during-the-coronavirus-crisis/</u>
- Supporting Families During COVID-19 <u>https://childmind.org/coping-during-covid-19-resources-for-parents/</u>
- Talking to Tweens and Teens About Coronavirus <u>https://www.pedialliance.com/talking-tweens-and-teens-about-coronavirus</u>
- COVID-19 (Coronavirus 2019) Resource Center for Parents <u>https://www.pedialliance.com/covid-19</u>
- Pregnant Women: March of Dimes https://www.marchofdimes.org/

Testing for Covid-19

- Hillsborough County https://www.hillsboroughcounty.org/en/newsroom/2020/03/13/covid-19-coronavirus-testing-procedure
- BayCare drive-through coronavirus testing. If you have a fever or have developed a new cough or shortness of breath in the last 14 days and meet one of these additional requirements:
 - Personally have traveled internationally or on a cruise.
 - Personally traveled to or from California, Washington, Oregon or New York. These are areas of widespread community transmission.
 - Had personal close contact with someone who tested positive for COVID-19.
 - Are 65 years or older with a serious chronic health condition, such as heart disease or cancer.
 - Are immunocompromised.

BayCare drive-thru testing centers are open every day, 9 a.m. to 12 p.m., at these locations:

- o 900 Carillon Parkway, Suite. 106, St. Petersburg
- o 4821 U.S. Highway 19, New Port Richey
- o 3351 N McMullen-Booth Road, Clearwater
- o 3440 W Dr. MLK Jr. Blvd., Suite 100, Tampa
- o 17512 Dona Michelle Drive, Suite 5, Tampa
- o 2442 Bloomingdale Ave., Valrico
- o 36245 U.S. Highway 27, Haines City, FL 33844
- The Families First Coronavirus Response Act ensures that COVID-19 testing is *free to anyone* in the U.S., including the uninsured. To learn more about how the bill provides universal no-cost COVID-19 testing, <u>click here.</u>
- Tampa General Hospital Urgent Care Clinics

o 4505 Gunn Highway, Tampa

o 799 W Lumsden Road, Brandon

Requirements: Testing is only available for patients who meet clinical guidelines. Patients can call 813-925-1903 and a customer service representative will conduct a screening interview. Those who meet the criteria will be seen and evaluated and the appropriate test will be performed.

 AdventHealth Tampa: 3100 E Fletcher Ave. Patients who meet the testing criteria may be given addresses for other testing sites.
 Requirements: AdventHealth Tampa uses an actual machine to test patients with a physician's order

who meet criteria established by the Centers for Disease Control and Prevention.

 Drive-through testing at Raymond James Stadium, people need to be pre-screened and pre-registered with the county <u>https://www.wtsp.com/mobile/article/news/health/coronavirus/raymond-james-</u> <u>stadium-tampa-coronavirus-testing/67-02e53c05-39bc-47d2-8c0f-607403a3b0b0</u>

Teens & Young Adults

- Resources for Teens & Young Adults During COVID-19
 https://www.teenconnecttampabay.org/post/resources-for-teens-young-adults-during-covid-19
- Advocates for Youth https://linktr.ee/advocatesforyouth

Transportation

 The Hillsborough Area Regional Transit Authority (HART) will be operating all modes of transit on a Sunday service schedule with regular fares beginning April 1, 2020. HART Administrative Offices and Customer Service Centers will remain open. It is recommended riders travel for essential or emergency purposes only. Any adjustments will be made as needed based on changing conditions. HART Updates <u>https://gohart.blogspot.com/2020/03/hart-covid-19-update.html</u>

Unemployment

Florida Unemployment Benefits https://www.stateofflorida.com/articles/florida-unemployment/

Utilities

- Tampa Electric is suspending disconnections for non-payments through the end of March.
 - Share program will provide a bill credit to help pay energy costs if you qualify <u>https://www.tampaelectric.com/company/community/share/</u> or call 888-223-0800 weekdays from 7:30am to 6pm
- Duke Energy will also not disconnect any customer's service for non-payment, in order to give customers experiencing financial hardship extra time to make payments.

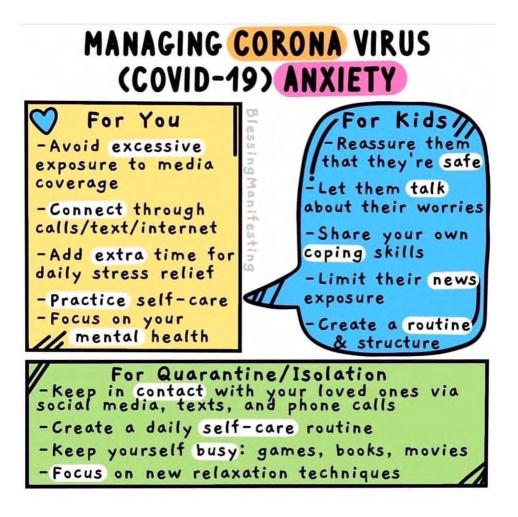
WIC

• Women who are pregnant or moms who have an infant and/or child less than 5 years of age call 813-307-8074 for services.

Working from Home

- Working, Parenting, And Teaching From Home <u>https://www.npr.org/2020/03/17/816631571/coronavirus-triple-duty-working-parenting-and-teaching-from-home</u>
- 9 Creative Ways to Stay Connected to Your Coworkers When You're All Working From Home <u>https://www.google.com/amp/s/www.themuse.com/amp/advice/team-culture-relationships-remote-work</u>

- Psychologists' Advice for Newly Remote Workers <u>https://www.apa.org/news/apa/2020/03/newly-remote-workers</u>
- Working Remotely During COVID-19 http://workplacementalhealth.org/Employer-Resources/Working-Remotely-During-COVID-19





Grab-and-Go

Nutritious meals at NO COST to children 18 and under

March 23–27 from 9 a.m. to 1 p.m.

Children can receive food one time each day, which will include both breakfast and lunch

North and West

Alonso High School Chamberlain High School Leto High School Jefferson High School Smith Middle School Wharton High School

Central

Armwood High School Blake High School Brandon High School Hillsborough High School King High School Madison Middle School Middleton High School Spoto High School

South and East

Durant High School East Bay High School Lennard High School Plant City High School Reddick Elementary School Rodgers Middle School Strawberry Crest High School

HOW TO CARE FOR YOURSELF WHILE PRACTICING

EAT HEALTHFULLY

EXERCISE

LET LIGHT IN

to keep your body in top working order.

Workout at home or take a solo jog around the neighborhood.

PRACTICE RELAXATION THERAPY

Voluntarily tensing and relaxing muscle groups can help you relax voluntarily when feeling overwhelmed or anxious.

sunlight in.

BE KIND TO YOURSELF

Treat yourself with the same compassion you would a friend.

STAY CONNECTED

Stay connected to loved ones with phone calls, text messages, video chats and social media.

NATIONAL COUNCIL FOR BEHAVIORAL HEALTH

MENTAL

IEALTH

MONITOR MEDIA CONSUMPTION

Balance media consumption with other activities you enjoy.

Increased exposure to light can improve symptoms of depression. Open the shades and let more

LEARN MORE AT MHFA.ORG

*Information provided in the Mental Health First Aid curriculum. *Mental Health First Aid is managed, operated, and disseminated by the National Council for Behavioral Health.

Fathering in 15[™] is an "online learning experience."



That means: It builds pro-fathering knowledge, attitudes, and skills in an online environment. It engages dads visually and interactively to deliver an enjoyable user experience. It's "responsive," which means we designed it for use on any device that you or a dad wants to use (i.e. desktop, tablet, or smartphone). It even includes an option for you or a dad to print out the content. For your FREE participation in Fathering in 15[™] please contact one of the following Fatherhood coordinators.

Ricardo Busquets/ bilingual 813-712-6324

Michael Thomas 813-712-6333





www.reachupincorporated.com or call 813-712-6300



Helping children cope with stress during the 2019-nCoV outbreak



Children may respond to stress in different ways such as being more clingy, anxious, withdrawing, angry or agitated, bedwetting etc.

Respond to your child's reactions in a supportive way, listen to their concerns and give them extra love and attention.

Children need adults' love and attention during difficult times. Give them extra time and attention.

Remember to listen to your children, speak kindly and reasure them.

If possible, make opportunities for the child to play and relax.





Try and keep children close to their parents and family and avoid separating children and their caregivers to the extent possible. If separation occurs (e.g. hospitalization) ensure regular contact (e.g. via phone) and re-assurance.

Keep to regular routines and schedules as much as possible, or help create new ones in a new environment, including school/learning as well as time for safely playing and relaxing.



/	

Provide facts about what has happened, explain what is going on now and give them clear information about how to reduce their risk of being infected by the disease in words that they can understand depending on their age.

This also includes providing information about what could happen in a re-assuring way (e.g. a family member and/or the child may start not feeling well and may have to go to the hospital for some time so doctors can help them feel better).

Workshop Series Stepping Stones

For Parents/Caregivers Of Children ages 18 months to 18 years old, with autism, intellectual, and developmental disabilities

Saturdays 10:00am-12:30pm April 4th - June 30th





Free Of Charge!!

Refreshments Served At Every Workshop

Family Champion Assigned To Every Participant

Incentives Throughout The Workshop

Call Today!! (813) 673-4646 x5101 Pre-Registration REQUIRED!



Positive Parenting Partnership This programis offered to youst no cost. The PositiveParentingPartnership(P3) offersevidencedbased parent& relationship educationinterventions.

These services are available to all eligible persons, regardless of race, gender, age disability or religion. Funding for this project was provided by the United States De-partment of Health and Human Services, Administration for Children and Families, Grant: 90FM008e-01-00. Any opinions, findings, and conclusions or recommendations expressed in this material are those of the authol(s) and do not necessarily reflect the views of the United States Department of Health and Human Services, Administration.

Discover More www.cfctb.org/P3 P3@cfctb.org 813-673-4646 x5101

Where: Virtual Classes

Champions for Children 3108 West Azeele Street Tampa, FL 33609



Coronavirus: How eyes may play a role in its spread

Our eyes might play an important role in the spread and prevention of the coronavirus outbreak seen throughout the world. To cut your personal risk of contracting the coronavirus, avoid touching your eyes, nose or mouth with unwashed hands. The mucous membranes that line various cavities in the body are most susceptible to transmission of the virus. Patients who have contracted the coronavirus may have ocular symptoms including Conjunctivitis - an inflammation of the membrane covering the eyeball. This is often referred to as "pink eye" and often presents as an infected/red, "wet and weepy" eye. Conjunctivitis is very contagious, and a patient can cause the spread from one eye to the other.

Reduce your exposure:

1. Coughs and sneezes: The coronavirus could get into the eye through aerosol transfer. "That's if you're standing within six feet of someone who has the virus, they cough or sneeze, and you aren't wearing any protective eyewear," says Stephanie Marioneaux, MD, clinical spokeswoman for the American Academy of Ophthalmology. Cover your mouth and nose with a tissue when you cough or sneeze or use the inside of your elbow. Throw used tissues in the trash.

Touching the eyes: The coronavirus also could be transferred from the hands to the eyes. For example, you could get coronavirus in your eye if someone with the virus touches a grocery store cart handle, then you use the same cart and touch your eyes, Marioneaux says.

Prevention is the best medicine: Four ways to reduce your chances of getting viral conjunctivitis:

1. Wash your hands the right way: Review the five steps to washing hands correctly from the U.S. Centers for Disease Control and Prevention (CDC). Wet your hands, turn off the tap, apply soap, lather and scrub for 20 seconds, then rinse. After washing your hands, air dry them or use a clean towel.

Don't touch your eyes: Resist the urge to dab, rub or wipe your eyes, or touch other parts of your face, whether or not you have symptoms of illness right now. Do not touch your eyes unless you use a clean tissue.

3. Avoid sharing personal items: Do not share items such as contact cases, eye drops, face makeup or makeup brushes, pillow cases, bath or hand towels, the CDC recommends. Conjunctivitis is very contagious, and a patient can cause the spread from one eye to the other.

4. Switch from contacts to glasses: Contact lens wearers may want to switch to glasses temporarily. Many contact lens patients touch their eyes without even thinking about it. So maybe wear glasses until the coronavirus scare is over.

- Contact us at: Preserve Vision Florida
 - (813) 874-2020
 - Www.pvfla.org
- jwhittington@pvfla.org



Get the latest public health information from the Center for Disease Control and Prevention (CDC): https://www.coronavirus.gov

Get the latest research information from National Institutes of Health: https://www.nih.gov/coronavirus

A Guide to Reemployment Services



Reemployment Assistance

To apply:

If you have lost your job and you need help with unemployment benefits call: 1-800-204-2418 or go online at the following link:

www.floridajobs.org/Reemployment-Assistance-Service-Center/ reemployment-assistance/claimants



Job Search Assistance

Looking for Job?

If you need assistance looking for a new job call: 813-930-7400 or go online at the following link:

www.careersourcetampabay.com



Family Assistance

Looking for services?

If you or your family need assistance with social programs or support, call: 211 or go online at the following link:

211tampabay.org



A proud partner of the AmericanJobCenter network

This program is fully supported by federal funding: https://careersourcetampabay.com/about-us An equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. All voice telephone numbers on this document may be reached by persons using TTY/TDD equipment via the Florida Relay Service at 711.

03202020-1062

EMPLOYEE RIGHTS

PAID SICK LEAVE AND EXPANDED FAMILY AND MEDICAL LEAVE UNDER THE FAMILIES FIRST CORONAVIRUS RESPONSE ACT

The **Families First Coronavirus Response Act (FFCRA or Act)** requires certain employers to provide their employees with paid sick leave and expanded family and medical leave for specified reasons related to COVID-19. These provisions will apply from April 1, 2020 through December 31, 2020.

PAID LEAVE ENTITLEMENTS

Generally, employers covered under the Act must provide employees:

Up to two weeks (80 hours, or a part-time employee's two-week equivalent) of paid sick leave based on the higher of their regular rate of pay, or the applicable state or Federal minimum wage, paid at:

- 100% for qualifying reasons #1-3 below, up to \$511 daily and \$5,110 total;
- 3/3 for qualifying reasons #4 and 6 below, up to \$200 daily and \$2,000 total; and
- Up to 10 weeks more of paid sick leave and expanded family and medical leave paid at ²/₃ for qualifying reason #5 below for up to \$200 daily and \$12,000 total.

A part-time employee is eligible for leave for the number of hours that the employee is normally scheduled to work over that period.

ELIGIBLE EMPLOYEES

In general, employees of private sector employers with fewer than 500 employees, and certain public sector employers, are eligible for up to two weeks of fully or partially paid sick leave for COVID-19 related reasons (see below). *Employees who have been employed for at least 30 days* prior to their leave request may be eligible for up to an additional 10 weeks of partially paid expanded family and medical leave for reason #5 below.

QUALIFYING REASONS FOR LEAVE RELATED TO COVID-19

An employee is entitled to take leave related to COVID-19 if the employee is unable to work, including unable to **telework**, because the employee:

1.	 is subject to a Federal, State, or local quarantine or isolation order related to COVID-19; has been advised by a health care provider to self-quarantine related to COVID-19; is experiencing COVID-19 symptoms and is seeking a medical diagnosis; 		5. is caring for his or her child whose school or place of care is closed (or child care provider	
2.			unavailable) due to COVID-19 related reasons; or is experiencing any other substantially-similar condition specified by the U.S. Department of Health and Human Services.	
3.				
4.	is caring for an individual subject to an order described in (1) or self-quarantine as described in (2);			

ENFORCEMENT

The U.S. Department of Labor's Wage and Hour Division (WHD) has the authority to investigate and enforce compliance with the FFCRA. Employers may not discharge, discipline, or otherwise discriminate against any employee who lawfully takes paid sick leave or expanded family and medical leave under the FFCRA, files a complaint, or institutes a proceeding under or related to this Act. Employers in violation of the provisions of the FFCRA will be subject to penalties and enforcement by WHD.



WAGE AND HOUR DIVISION UNITED STATES DEPARTMENT OF LABOR For additional information or to file a complaint: **1-866-487-9243** TTY: 1-877-889-5627 **dol.gov/agencies/whd**



WH1422 REV 03/20



If you have trouble understanding English or need help communicating with the Department of Children and Families (DCF) Economic Self-Sufficiency Program, please call (850) 300-4323.

To protect our customers, DCF is limiting the amount of person-toperson contact by temporarily closing its storefronts and lobbies.

We remain committed to supporting our customers during this public health emergency and apologize for any inconvenience.

The fastest way to make changes or check on the status of your benefits is by using the Self-Service Portal at

https://www.myflorida.com/accessflorida/.

You can apply or reapply for benefits, report changes including your mailing address, upload documents to your account, check the status of your application and benefits all by using the Self-Service Portal.

The following options are additional resources to assist you during this temporary closure:

Returning Documents: If you need to return a document, you may drop off the document in the secured drop box located outside this facility. This drop box will be checked each day Monday-Friday. Documents dropped off after 5 p.m. will be dated received the following day. You may also fax documents to 1-866-886-4342 or mail them to the following address:

ACCESS Central Mail Center

P.O. Box 1770

Ocala, FL 34478-1770

Applying for Assistance, Checking your Case Status, or Reporting Changes: Please call our customer service center at 850-300-4323 for telephonic service (TTY 1-800-955-8771) or visit <u>https://www.myflorida.com/accessflorida/</u> for assistance with the SNAP, TANF, or Medicaid programs. Paper applications are located outside of this facility for your convenience and can be returned as described above.

Completing your Interview: Customers are required to complete an interview to receive benefits. Complete your interview by telephone at 850-300-4323 (TTY 1-800-955-8771).

Ordering an Electronic Benefits Transfer (EBT) Card: Customers can order an EBT card, get information about EBT transactions, or report an EBT card as lost or stolen at <u>https://www.myflorida.com/accessflorida/</u> or by calling 1-888-356-3281.

For information regarding DCF program areas and how COVID-19 may impact the services being provided, please visit <u>http://www.myflfamilies.com/COVID-19</u>.

Florida Medicaid Health Care Alert

March 31, 2020

Provider Type(s): All

COVID-19: Maintain Medicaid Recipient Eligibility and Extend Time to Complete Application Process

The Agency for Health Care Administration and Department of Children and Families have been working together to ensure current Medicaid recipients maintain benefits during the 2019 novel coronavirus (COVID-19) state of emergency. To that end, we are taking the following actions.

Maintain Medicaid Eligibility

We will maintain Medicaid eligibility for current recipients through the last day of the month of the state of emergency. This means no Medicaid recipient will lose Medicaid eligibility during the state of emergency. We are working on notifying recipients who may have received a termination notice in the month of March that their benefits will continue.

Extend Time to Complete Medicaid Application

During this state of emergency, individuals applying for Medicaid may be unable to submit all the documentation required to process their application. Beginning with applications received in February 2020, we are extending the timeframe for individuals to submit any necessary paperwork to **120 days** from the date the application was received. If the Medicaid application is approved, the individual's Medicaid eligibility effective date will still be the first day of the month that the initial application was received. See example below.

Date Initial Application Received March 7, 2020

Deadline to submit all Paperwork July 4, 2020

Medicaid eligibility effective date March 1, 2020

For updates on implementing these policy initiatives, please visit our COVID-19 information site at https://myfifamilies.com/covid19/access.shtml or contact the Department of Children and Families at 850-300-4323 (TTY 1-800-955-8771).

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com



Squats R x 20 7. Side squats L x 20

7. Plank knee cross x 20

7. Couch arm balance x 20

Do 4 rounds of each circuit for a daily 30 min. apartment friendly workout. Check the 📈 when you're done! * = do once. Have fun and be safe! - @blogilates

7. Butterfly bridges x 30

7. Froggers x 25

6. Bow pose x 1 min

7. Back hug x 1 min